10/7/20

What kind of a Work Order System do you use?  Vendor used?

PHAs using one of the acquired MRI companies (Tenmast, Lindsey, HAPPY, HAB): 11

PHAs using PHA Web: 6

PHAs using Custom Computer Systems: 4sHAHA

Specific Comments:

We use Tenmast/MRI and love it!

We use PHA-web for work orders, waiting list, rent calculation.....the whole 9 yards.

We use Lindsey (who is now MRI Software) for work orders via iPads.  Maintenance loves it.

We were using a manual system but effective October 1 we started using FieldProMax. We’ve field tested it since September 1 and so far it’s great.

We use HMS( Housing Management Software) for our work order system

Work orders are handwritten on Wood Printing forms, then logged into a general ledger with information to identify unit number, days it took to complete, etc. We are a small property, so this way still works.

We use our software, HAB, who has been bought by MRI along with Tenmast, Happy, Lindsey and more. We will be using MRI’s in a year or two.

We use MRI/Lindsey Company with I-pads. We also use Housing Manager so tenants can send work orders directly to Maintenance IPads

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