11/19

If you are using a tenant management software system, which company's program are you using?

Responses were as follows:

Lindsey - 19

PHA Web - 8

goSTW - 7

Urlaub - 3

MRI (Tenmast) - 3

MRI (HAPPY) - 2

MRI (WinTen 2+) - 1

MRI (HAB) - 1

Yardi - 1

Emphasys Elite - 1

Comments:

MRI formerly Tenmast .  When it was Tenmast we had no complaints.  Now that it’s MRI they are having numerous client support issues.  Don’t recommend MRI until they get this issue resolved.

Happy Software. Love it.

We use [pha-web.com](http://pha-web.com) and have been for almost 3 years.  Love that it is web based and can be easily accessed.  We don't use the financial part of their system currently, but may in the future.  (This is for Van, Alba, and Grand Saline)  Use Lindsey in Wills Point and it is very frustrating!

PHA WEB.  Very user friendly, amazing customer service and response time and always, always working to make the program simpler for the HA user.  Love it!