A member wants to know about experience with Bath Fitter.  Have you used them and are you happy with the work?

I had bath fitters install many bathtubs.  They were guaranteed for 5 years. I’ve had five tubs that were installed wrong, and its been over 5 years.  Maybe 5.5 years.  They have come back, but I can’t get them back to replace, even though I’m paying them for new installation.

Bath Fitter did a good job on most of our tubs that they did.  We did have a few issues.  They use tape on their installs. We don’t like it.

The prior Executive Director hired Bath Fitters to come and remodel 250 units. Not even a year later the bath tubs started cracking and Bath Fitters informed me that our Residents were using the wrong cleaning product.  (They have a page of cleaning items that can’t be used on their product). Then we had corner pieces and wall panels start separating from the original tile where they just used glue to attach their product to the existing tile.  They did come back and fix a bunch of the problems after numerous telephone calls and threatening them not to pay the final bill.  We would call and schedule them to repair or replace bath tubs that have been cracked and they would not show or they would call us to cancel and reschedule.  It has been a nightmare working with this company.

I have used them in the past it all looks good but if there is a problem they will not stand behind their work.  I had one that the over tub came loose from the old tub the floor was squishy with water between the two.  Called Mark he said they would fix it but never came.   I have also used Luxury Bath they replace the tub I have not had any problems with them.

EL Campo used them about 6 years ago or so. Very happy with their work. Quick and efficient.

Yes, we have used them twice and they were very good.

We have used Bath Fitter for several years  with about 110 units so far. I will say that since we lost our rep. Mark Sartain due to an auto accident a couple of years ago, service has been lacking. As far as the product itself we have been very pleased with the appearance and durability.

used them at Hale Center Housing, they are good!!!

Additional comments on Bath Fitter

We got a quote from Bath Fitter.  Ended up going with a lower bid from Cre8Stone.  We are very happy with their product.

We have used them a few times.  The quality of the work was very good.  The best part was little to no down time.  They completed the tub overlay and walls in one day.  They even repaired some plumbing issues that we had in one unit (for an additional fee).

YES FOR SEVERAL SHOWERS. VERY PLEASED SO FAR.