

Program

monday, august 12

time	track	session/event	location	speaker/ sponsor	description
3:00 - 5:00		REGISTRATION	Moody BR Foyer		
3:30 - 5:30	WELCOME Meet and Greet	"Sail Away Party"	Moody BR	Bronze Sponsor Capital One Bank	After you register, reunite with friends at this launch party: frozen Piña Coladas, ice cream sundaes, Island music by "Steel Vibrations".

tuesday, august 13

time	track	session/event	location	speaker/ sponsor	description
8:00 - 4:30		REGISTRATION	Moody BR Foyer		
7:30 - 8:15		Zumba	Garden Terrace (2nd Floor)	Naomi Byrne	Zumba Fitness Class
9:00 - 10:15	<p>OPENING GENERAL SESSION</p> <p>\$50 drawing</p>	<p>Opening Ceremony</p> <p>Welcome</p> <p>Guest Speaker</p> <p>"Enjoying the Journey—Even When It's Not Smooth Sailing"</p>	Expo A1/A2 (Convention Center)	<p>Stan Dulaney Past Pres., THA</p> <p>Rebecca Leal President, THA</p> <p>Dave Caperton</p>	<p>✳ Invocation</p> <p>✳ Presentation of Colors</p> <p>✳ Pledge of Allegiance</p> <p>✳ National Anthem</p> <p>Delores "Dee" Florence</p> <p>Dave Caperton's programs have been described by his many clients in business, education and health-care as a perfect blend of relevant content and entertaining high-energy humor. Drawing on his 20-plus years as an international keynote speaker, business owner, entrepreneur and executive coach and his background as an educator, stand-up comedian and comedy writer, Dave Caperton combines his long business experience and award-winning teaching strategies with razor sharp humor and comic timing to provide transformative insights on engagement, service and managing perception in a way that delivers results and fun.</p>

tuesday, august 13

time	track	session/event	location	speaker/ sponsor	description
10:15 - 10:30	BREAK				
10:30 - 12:00	GENERAL INTEREST	“Protection, Prevention, Positivity - Keeping Your Employees Safe”	Floral A-1 (2nd Floor Convention Center)	Jana Woelfel Attorney, Clark Hill Strasburger	Workplace violence can range from discourtesy to verbal assault or even physical aggression. This session will introduce you to warning signs, techniques to defuse a situation, when to contact local law enforcement, how to minimize liability, and how to help employees with the issues faced. Hypothetical situations will be discussed and questions will be encouraged.
10:30 - 12:00	GENERAL INTEREST	“Diversity: The New Buzz Word, But How Does it Affect You?”	Floral A-2 (2nd Floor Convention Center)	Todae Charles Special Projects Coord. BGC Advantage	Diversity in the workplace can be a double-edged sword. Diversity increases the group brainpower with its different perceptions, concepts and experiences. But diversity also can cause conflict. Dealing with diversity goes beyond just learning to respect gender, age, religious, race, ethnic, cultural, sexual and language differences.. You need to understand how differences can work for your team instead of against it.
10:30 - 12:00	FAMILY SELF SUFFICIENCY/ RESIDENT SERVICES	“What’s New With the FSS Program”	Floral B-1 (2nd Floor Convention Center)	Jogchum Poodt FSS Program Mgr. HUD Washington	This session will cover general updates on FSS, information on the composite score published in November 2018 and the proposed Statutory rule changes provided for by “The Economic Growth, Regulatory Relief, and Consumer Protection Act of May 24, 2018”.
10:30 - 12:00	GENERAL INTEREST	“No Way I Can Do It All!---Managing Your Time Effectively”	Floral B-2 (2nd Floor Convention Center)	Joyce M. White CEO Leadership Living, Inc.	Housing authority professionals handle so many tasks, how can they be expected to successfully juggle all of the responsibilities that are associated with getting the work done? While the answers are not simple, we do have some tips to help you maximize the time you have to work effectively and efficiently to handle the most important tasks and accomplish important goals.
10:30 - 12:00	MAINTENANCE/ PUBLIC HOUSING	“Annual REAC Inspection Update and Review”	Ivy 1 (1st Floor Hotel)	Bruce McNatt J Bruce McNatt UPCS Inspectios John Richman Richman Inspection Services	This session by seasoned UPCS inspectors is our annual “what’s hot” coverage of REAC inspections, plus recent changes to the inspection process and emphasis that inspection staff need to know. It will also include tips for keeping and/or achieving high scores and insight into coming changes to the scoring protocol.

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12:00 - 1:30	LUNCHEON Admission with Badge or Purple Ticket	“Cruise, Sailing and Sea Stuff” 12th Annual Team Trivia Competition	Expo B	<i>Silver Sponsor</i> BGC Advantage <i>Coordinator</i> JoAnn Rodriguez BGC Advantage	* Menu Spinach with pears, candied pecans Grilled Pork Chop Hunter Style Garlic Mashed Potatoes/Vegetable White Frangelico Mousse in Choco- late Cup * Let your server know if you'd prefer vegetarian * Winning team members will receive a prize.
1:30 - 3:00	RAD/ASSET REPOSITIONING	“Asset Reposition- ing–RAD, Section 18, Streamlined Volun- tary Conversion--Re- moving Some Of The Mystery” PART 1	Salon F	David Pohler Dir. Public Housing, HUD San Antonio Naomi Byrne Stinger Consulting	HUD has been urging all PHAs to look into the possibilities, especially as future public housing funding is being threatened. This session will discuss the options and compare them. Will any of these options ben- efit your agency or are you better off with the status quo?
1:30 - 3:00	PUBLIC HOUSING	“Rent, Rent, Rent--So Many Choices, What Do I Do?”	Salon G	Cristi LaJeunesse Exec. Director Kenedy HA, et al	This session will discuss the vari- ous rents with which Public Hous- ing staff has to deal and when they are applicable: income based, flat, hard ship, minimum, mixed, over in- come. It will also bring you the latest on the new Over Income Limit rule.
1:30 - 3:00	HOUSING CHOICE VOUCHER	“Portability: It’s A Balancing Act – Absorbing vs Billing”	Salon H	Selarstean Mitchell VP for Assisted Hsg Fort Worth Housing Solutions	In a market of rising rents, how do you balance the need to lease up with the requirement to operate with- in budget authority when it comes to portability? When to absorb and when to port becomes the question. How does “Small Area Fair Market Rents” impact the decision? This session will explore these important questions that every Housing Choice Voucher Program Manager must ad- dress.
1:30 - 3:00	COMMISSIONER	“Managing and Protecting the Reputation of Your Agency”	Vine 1	Margaret Ritsch Dir. of Public Affairs Fort Worth Housing Solutions	In this interactive session, learn how to work with the news media wheth- er to share great news or respond to inquiries in a crisis. You will also learn the “dos” and “don’ts” of crisis communication, with the partial gov- ernment shutdown and even worse situations from around the country as examples.

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1:30 - 3:00	GENERAL INTEREST	“Cyber Risk--Avoiding Pitfalls”	Vine 2	Aaron Hardiman Mgr., Risk Services and Technology TML Intergovernmental Risk Pool	This session will discuss the complexities related to cyber risk and how to identify and treat the perils of transacting business in a cyber world.
1:30 - 3:00	MAINTENANCE/ PUBLIC HOUSING	“All About Bed Bug Management”	Ivy 1	Michael Kilpatrick Pest Management Inc. Lorraine Walls Dir., Public Housing HUD Houston	Yes, they are still very much alive and creating havoc. This session will discuss and compare all the available bed bug treatments for removal and measures necessary to prevent infestation and re-infestation. A HUD representative will also discuss what a PHA can and cannot do with respect to charging residents for treatment and how to handle residents who won't comply with corrective or preventive measures.
1:30 - 3:00	FAMILY SELF SUFFICIENCY/ RESIDENT SERVICES	“Open Mic'- Real Talk About Enhancing and Enriching Your FSS and ROSS Programs”	Ivy 2	Charles Eldridge Natl. Grant Administrator HUD Washington Deana Broussard FSS/Homeownership Manager Fort Worth Housing Solutions	This session will deal with how to connect and/or re-connect with your local HUD field offices to stay abreast of latest information and regulations. Get practical answers on how to ensure your FSS and ROSS SC programs are performing effectively.
3:00 - 3:30	BREAK				
3:30 - 5:00	RAD/ASSET REPOSITIONING	“Asset Repositioning--RAD, Section 18, Streamlined Voluntary Conversion-- Removing Some Of The Mystery” PART 2	Salon F	David Pohler Dir. Public Housing, HUD San Antonio Naomi Byrne Stinger Consulting	continued
3:30 - 5:00	GENERAL INTEREST	“Ask The Right Questions To Get The Right Answers”	Salon G	JoAnn Rodriguez VP for Asset Mgt. BGC Advantage Todaе Charles Special Projects Coord. BGC Advantage	This session will explore best practices for training your team members how to interview residents/clients and listen, to collect the information you need. Case studies will include interviewing techniques, review of PHA verification forms, and policy decisions that will assist the agency in preventing fraud, reducing errors, and improving the customer experience.

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3:30 - 5:00	HOUSING CHOICE VOUCHER	“A Supervisor’s Guide to Collecting, Documenting, and Submitting SEMAP”	Salon H	Jeremy Spence The Nelrod Company	This session will focus on the planning and delegation of collecting SEMAP indicator data. Each indicator, along with specific data needed to score each indicator, will be addressed. Also covered will be how to use all the data and resources available to monitor operations throughout the year and maximize funding for your voucher program.
3:30 - 5:00	COMMISSIONER/ GENERAL INTEREST	“Avoiding Lawsuits But How to Deal When You Can’t”	Vine 1	Greg Mays General Counsel Dallas HA	This session will focus on the litigation process and provide helpful tips for dealing with or preventing lawsuits altogether.
3:30 - 5:00	GENERAL INTEREST	“Preparing For a Positive Audit”	Vine 2	Chad Porter CPA Smith Marion & Company	This session will cover the down and dirty of how to prepare for positive results on your audit. It will cover what you and your fee accountant need to be doing as well as what the auditor should be doing. It also includes a look at common errors in FDS reporting noted by REAC.
3:30 - 5:00	MAINTENANCE/ PUBLIC HOUSING	“Risk Management – PHA Safety and Liability”	Ivy 1	Darral Oliver TMLIRP Manuel Trejo TMLIRP	Without proper risk management and accident prevention measures, PHAs can have significant exposures for employees, tenants, and property. This session focuses on people, policies, facilities, equipment, property, and liability considerations related to PHA operations, including general safety precautions, personal protective equipment, housekeeping and proper storage guidelines, materials handling, vehicle/equipment operations, fires, liability considerations.
3:30 - 5:00	FAMILY SELF SUFFICIENCY/ RESIDENT SERVICES	“Collaboration and Coordination: Best Practices to Achieve and Maintain Self- Sufficiency”	Ivy 2	Lorraine Walls Public Housing Dir., HUD Houston Janett Lewis Director of Housing DETCOG Veronica Thomas FSS Coordinator DETCOG Dr. Jeri Lyons FSS Coordinator Galveston HA	Learn some of HUD’s Best Practices for the FSS Program. Interface with local area PHAs to learn what they are doing to boost client success in their FSS programs.

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5:30 - 8:00	TRADE SHOW Admission with Badge or Red Ticket	"A 2.5 Hour Tour" Opening Reception with Exhibitors	Moody Ballroom	<i>Bronze Sponsors</i> EJP Consulting Stinger Consulting	<ul style="list-style-type: none"> * Menu: Chilled Shrimp Crab Balls 3-Cheese Crostini Fresh Fruit * Get Your Gilligan Bucket Hat! * Cash Bar * Door Prizes posted
8:00 - 11:30		HOSPITALITY	Room 155	<i>Bronze Sponsors</i> Bruce McNatt J Bruce McNatt UPCS Inspections Bob Bein RKB2 Consultants	Featuring snacks, adult beverages, and sounds by Candice.
8:30 - 10:30	Must be registered for conference to play for prizes	BINGO	Expo B	<i>Cash & Gift Card Prize Contributors</i> Capital One Bank Coats Rose Daniels & Daniels Electric Eel Inspection Group Mike Wade, CPA MRI Software Namco Manufacturing SACS Software Transformation Group Wind Water & Energy Yardi Systems	<ul style="list-style-type: none"> * No Charge for Cards * Play for Cash Prizes and Quick Bingo Goodies * Final Cover Up: \$100

wednesday, august 14

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7:00 - 7:45		Zumba	Garden Terrace (2nd Floor)	Naomi Byrne	Zumba Fitness Class
8:00 - 4:00		REGISTRATION	Moody BR Foyer		
7:30 - 8:30	TRADE SHOW	"GRAB AND GAB" Coffee and Rolls with Exhibitors	Moody Ballroom	<i>Bronze Sponsor</i> BDO PHA Finance	
8:30 - 10:00	RAD/ASSET REPOSITIONING	"Property Management, Partnership and Transitional Issues"	Salon F	JoAnn Rodriguez VP for Asset Mgt. BGC Advantage	This session will cover critical issues to weigh when transitioning from public housing to management partnerships. Will discuss management agreements, fee structures, and the unique roles played by the PHA, the management company, and the partnership (investors). Explores the critical issues when transitioning, including financial reporting, staffing plans, compliance concerns, and communication plus considerations if you will be working with another PHA to administer your vouchers.
8:30 - 10:00	PUBLIC HOUSING	"Procurement for Dummies" PART 1	Salon G	MaryAnn Russ Consultant	What are micro-purchases, small purchases and sealed bidding procurement methods and when must each be used? How are construction and maintenance jobs different? When does Davis Bacon factor in? This session is a no-nonsense walk through the various procurement methods and requirements which can often seem daunting.
8:30 - 10:00	HOUSING CHOICE VOUCHER	"Annual Hot Topics For HCV Accounting"	Salon H	Jason Casterline CPA BDO PHA Finance	This session will discuss strategies and techniques to monitor HAP funding and to maximize leasing using HUD's Two-Year Tool (TYT). The instructor will discuss the fundamentals of the TYT as an instrument to work with funding and leasing information to enhance leasing during the year and monitor possible short-fall scenarios.
8:30 - 10:00	COMMISSIONER	"Optimizing the Commissioners/Staff Partnership"	Vine 1	Cristi LaJeunesse Exec. Director Kenedy HA, et al	This session will discuss the basic give and take needed for a good Board/Staff partnership. Included will be what the board needs from the staff (enough information to keep them from being blindsided or guessing about the state of the agency) and what the ED and staff need from the board (support when needed, less interference with day-to-day operations).

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8:30 - 10:00	GENERAL INTEREST	“Buyer’s Guide to Video Surveillance: Learn From Others’ Mi\$take\$”	Vine 2	Clayton Burnett Director of Innovation & New Technology Watchtower Security	In light of recent events and the increased awareness of crime, safety and security are paramount in protecting your reputation, assets, residents and employees. Expectations vs. Reality rarely meet when it comes to video surveillance. Is it right for your community or could your investment be better spent elsewhere? This session will cover the best practices, common pitfalls, and the future uses of video surveillance.
8:30 - 10:00	MAINTENANCE	“Electrical 101”	Ivy 1	Angel Davila National Maintenance Trainer NAA Monarch Investment & Management Group	This session will include how to use electrical test equipment, major electrical components, where and how these electrical components work, and their purposes within electrical systems. Also included will be electrical safety, electrical terminology, improving overall efficiency, and common problems/solutions to electrical issues. There will also be some hands on training on how to perform lockout- tagout to a breaker box, the proper way to install receptacles and switches, and how to connect copper to aluminum wiring.
8:30 - 10:00	FAMILY SELF SUFFICIENCY/ RESIDENT SERVICES	“Texas Workforce Commission (TWC) And Texas Workforce Solutions – Securing Quality Child Care”	Ivy 2	Courtney Arbour Workforce Div. Dir. Texas Workforce Commission Mike Temple Director Gulf Coast Workforce Board	In Texas more than 130,000 children per day are served through the TWC subsidized child care program. Learn how families and PHAs can better connect with the Workforce Solutions offices to access subsidized child care and what the state is doing to improve the quality of care.
10:00 - 11:00	TRADE SHOW Admission only with Gold Star on Badge	“Gold Star Only” Hour	Moody Ballroom		This hour of trade show time has been set aside for decision-makers only. Two \$100 drawings will be held.
10:00 - 11:00	BREAK		Foyer	<i>Bronze Sponsor</i> Tenant Tracker	For everyone but PHA staff with purchasing responsibilities
10:00 - 12:30	GENERAL INTEREST	HUD Assistance “Lab”	Room 155	David Pohler Joe Uviedo HUD San Antonio Lorraine Walls HUD Houston Ahsaki Thurman HUD Fort Worth Greg Jungman HUD Okla. City Ed Allard HUD Cleveland	HUD staff will be available to assist with specific questions on repositioning issues or any other problem for which you’d like one on one time with HUD.

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11:00 - 12:30	RAD/ASSET REPOSITIONING	“RAD Conversions: An Accounting Viewpoint”	Salon F	Jason Casterline CPA BDO PHA Finance	This session will trace HUD funding from pre-conversion, year of conversion and post conversion. This session will also discuss accounting transactions during the conversion and post-conversion process.
11:00 - 12:30	PUBLIC HOUSING	“Procurement for Dummies” PART 2	Salon G	MaryAnn Russ Consultant	continued
11:00 - 12:30	HOUSING CHOICE VOUCHER	“Implementing and Utilizing SAFMRs (Small Area Fair Market Rents)”	Salon H	Mark Lewis Director, Product Management of Affordable and Public Housing MRI Software Wayne Pollard Exec. Director Tarrant Co. HA	This session will address the most common questions asked by PHAs as they implement the Small Area Fair Market Rent requirements announced in PIH 2018-01. Included are 3 case studies for PHAs that were part of HUD’s original demonstration program and have successfully implemented the requirements each using a different approach.
11:00 - 12:30	COMMISSIONER	“How Will a Nonprofit or Public Facility Corporation Benefit My PHA?”	Vine 1	Arnold Padilla Exec. Director McAllen HA	This session will address the when, how, what, and now what of forming a nonprofit entity—nonprofit v. PFC, steps to creating, actors involved, relationship to PHA and staff, development/management options available after it is set up.
11:00 - 12:30	GENERAL INTEREST	“Employment Law Review and Update”	Vine 2	Tommy Simmons Attorney Texas Workforce Commission	This session will cover general federal and state employment law updates for 2019. It will include recent legislation, rule changes, and court cases that affect employer/employee issues.
11:00 - 12:30	MAINTENANCE	“HVAC Tricks of the Trade/2020 Phase Out of R22 and What It Will Mean”	Ivy 1	Angel Davila National Maintenance Trainer NAA Monarch Investment & Management Group	This session will cover tips and tricks to service HVAC systems as well as the newest technological advances in HVAC repair and installation that will allow maintenance staff to work smarter, not harder. Also covered in this session are the new EPA regulations that could result in heavy fines if the property is not in compliance. The EPA has mandated the phase out of R-22 in 2020 because of its high ozone depletion. Presenter will be discussing: R-410A conversions, substitute refrigerants, and how to avoid cross contaminating HVAC systems

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11:00 - 12:30	FAMILY SELF SUFFICIENCY/ RESIDENT SERVICES	"Implementing a Successful ROSS Program"	Ivy 2	Tremayne Youmans Neighborhood Community & Investment Specialist HUD Washington Charles Eldridge Natl Grant Administrator HUD Washington	Provide Resident Opportunity and Self-Sufficiency (ROSS) staff with the tools to run a successful ROSS program. This session will teach you the ROSS overview basics, how ROSS funds may be used, the main role of Service Coordinators, working effectively with residents, working effectively with partners, and ROSS reporting requirements.
12:30 - 2:30	TRADE SHOW Lunch with Exhibitors Admission with Badge or Green Ticket	Cruise Through the Exhibits	Moody Ballroom	<i>Platinum Sponsor</i> PGIM Real Estate Finance	* Menu: Cheese Quesadillas Chicken Quesadillas Nacho Chips Condiments (lettuce,tomatoes, shredded cheese, Pico de Gallo, Guacamole, Sour Cream, Queso and pickled jalapeños) Miniature Desserts * Door prizes posted and/or announced * Drawing for free booth 2020
1:30 - 2:30	THA BOARD MEETING	All A "board"	Garden Cay (Hotel Lobby)		Final Wrap-up meeting for 2018-2019 board.
2:30 - 3:45	RAD/ASSET REPOSITIONING	"Protecting Tenants From Displacement and the PHA From Trouble"	Salon F	Naomi Byrne Stinger Consulting Chad Wakefield OPC Services	This session will discuss how to ensure your tenants' housing and relocation rights are protected in the world of asset repositioning. Learn what relocation requirements apply to different conversion methods and if a PHA is requesting Tenant Protection Vouchers, what you need to know about what your AND your tenants' rights are.
2:30 - 3:45	PUBLIC HOUSING	"Annual Hot Topics for Public Housing Accounting"	Salon G	Jason Casterline CPA BDO PHA Finance	This session will discuss the much anticipated implementation of Public Housing Cash management. The session will include a discussion on HUD's motivation to transition to this new policy, examine two possible methodologies that HUD could use to provide funding to PHAs and discuss possible issues and impacts Public Housing Cash Management will have on PHAs.

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2:30 - 3:45	PUBLIC HOUSING	“Difficult Tenants — Difficult Enforcement — Difficult Evictions”	Salon H	MaryAnn Russ Consultant	This session will discuss some of the biggest challenges PHAs face with lease enforcement: how to deal with difficult families, how to diffuse problems between tenants, how to prevent evictions if possible, how to document properly if the only path appears to be eviction. It will also touch on how poor lease enforcement affects overall PHA operation.
2:30 - 3:45	COMMISSIONER	“Legal Maybe....But is it Ethical?”	Vine1	Michael Syme Attorney Fox Rothchild	This session will lead attendees through situations dealing with ethical conduct for public entities with discussion of behavior which is legal and ethical, legal and unethical, and permutations of the same. Will also discuss examples of procurement for goods and services and favors being sought of commissioners.
2:30 - 3:45	PUBLIC HOUSING/ HOUSING CHOICE VOUCHER	“EIV Security Awareness Training Plus PIC/EIV ‘Lab’”	Vine 2	Cristi LaJeunesse Exec. Director Kenedy HA, et al	EIV users are required to have annual security awareness training to refresh and update their initial training. This session will provide that training. It will also include discussion of the new EIV Income Validation Tool. Opportunity will be provided for PHA staff to get help with PIC/EIV online issues.
2:30 - 3:45	MAINTENANCE	“Preventive Maintenance – Interior/ Exterior”	Ivy 1	Angel Davila National Maintenance Trainer NAA Monarch Investment & Management Group	It's better to prepare and prevent than to repair and repent. This session will discuss best practices for developing a preventive maintenance program that works and fits the needs of your community. Learn about the best way to plan ahead, suggested materials lists for preventive maintenance, maintenance shop organization, and what should be done in house or best left to contractors.
2:30 - 3:45	FAMILY SELF SUFFICIENCY/ RESIDENT SERVICES	“Community Reinvestment Act (CRA) --Partnering With Purpose”	Ivy 2	Scarlett Duplechain District Community Affairs Officer US Off. of Comptroller of the Currency	Learn the purpose of CRA and why it was implemented. Understand how CRA partnerships can benefit FSS and ROSS programs by providing outside funding and support.
2:30 - 3:45	GENERAL INTEREST	HUD Assistance “Lab” <i>continued</i>	Room 155	HUD Field Staff	HUD staff will be available to assist with specific questions on repositioning issues or any other problem for which you'd like one on one time with HUD.
3:45 - 4:00	BREAK				

wednesday, august 14

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4:00 - 5:00	RAD/ASSET REPOSITIONING	“Post RAD Conversion Tips, Challenges, Pitfalls—And Opportunities”	Salon F	Michael Bowen Principal The Transformation Group	Many PHAs feel overwhelmed by the thought of RAD and the overall impact on staff and residents. What happens post RAD conversion and how can the RAD program deliver on expected promises? This session will serve as an overview of the hurdles that PHAs face in a RAD transaction after the RAD conversion is approved. Will include examples of solutions other PHAs have implemented nationwide.
4:00 - 5:00	PUBLIC HOUSING	“Navigating the Sea of Development Alphabet Soup”	Salon G	Michael Syme Attorney Fox Rothchild	This session will guide you through the confusing world of development/redevelopment acronyms—LIHTC, PBV, PBRA, RAD, CNIG. It will dive into the numerous funding sources available to develop or revitalize affordable housing with a focus on low-income tax credits and RAD, Historic Tax Credits, utilizing affiliates and/or instrumentalities.
4:00 - 5:00	PUBLIC HOUSING/ HOUSING CHOICE VOUCHER	“When You’d Like to Trust But You Need to Verify”	Salon H	MaryAnn Russ Consultant	This session will deal with some of the toughest verification challenges, like children claimed as dependents but not living in the household, husbands claiming to be absent BUT living in the household, family claims Zero Income but you know there’s help coming in from somewhere. Presenter will provide practical and legal ways to verify the “difficult to prove”.
4:00 - 5:00	COMMISSIONER	“Commissioners’ Primer on RAD, LIHTC and Asset Repositioning”	Vine 1	JoAnn Rodriguez VP for Asset Mgt Katie Anderson VP for Pub. Hsg. Dev. BGC Advantage	This session will be a historical perspective and discussion of the Commissioner’s Role and what it means to explore RAD, LIHTC, Demo/Dispo, Voluntary Conversion, Declaration of Trust removal, and what is the future of public housing. Will include a discussion of community impact and PHA management impacts including the transition for staffing and the board from public to private partnerships.
4:00 - 5:00	GENERAL INTEREST	“Best Practices for Tenant Screening”	Vine 2	Tony Karels Account Executive MRI Software	This session will provide best practices for tenant screening and demonstrate how taking the additional step of running a background check before admission can save you from a lot of occupancy headaches later. Session will cover HUD guidelines for background checks, incorporating tenant screening into your current procedures and how to select a tenant screening partner.

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4:00 - 5:00	MAINTENANCE	“Plumbing 101”	Ivy 1	Angel Davila National Maintenance Trainer NAA Monarch Investment & Management Group	Clogged drains, leaky faucets, and stopped up toilets are a regular part of a service technicians day, but what about an underground water main break? Those stubborn mystery leaks behind walls? A rotten egg smell from the tap? Or collapsed sewer lines underneath the foundation? Come learn (and use) some specialty tools that will make dealing with these unfortunate emergencies a breeze. The session will also cover plumbing basics, water distribution at the community, DWV (drain, waste, vent), water conservation, terminology, and some common problems/solutions to plumbing issues you may be experiencing at your property.
4:00 - 5:00	FAMILY SELF SUFFICIENCY/ RESIDENT SERVICES	“Operating Your ROSS and FSS Programs--the Coor- dinator’s Perspective”	Ivy 2	Dana Sinegal ROSS Coordinator Fort Worth Housing Solutions Lachelle Goodrich ROSS Service/EnVi- sion Center Coordi- nator Fort Worth Hsg. Sol.	Learn practical strategies to coordinate service activities, successfully engage clients and secure/maintain community partnerships. Share Best Practices on reaching program goals and operating effective ROSS and FSS programs.
7:00 - 11:30	PARTY Admission with badge or blue ticket Member Services Drawing for T-Shirt Prize: \$25 Gift Card; must be wearing T-Shirt to win. Drawing for five \$50 cash prizes will be Thursday morning.	“Cruisin’ Through the Decades”	Expo A	<i>Platinum Sponsor</i> Cameron Alread, Arch.	* Balinese Buffet Assorted Salads Pan Roasted Salmon Grilled Beef Filets Smothered chicken Au Gratin Potatoes Asparagus Creamed Spinach Mini Cheesecakes Chocolate Tarts * Dancing “The Line Up” * Casino * Cash Bar

thursday, august 15

time	track	session/event	location	speaker/ SPONSOR	description
7:00 - 7:45		"Grab Bag" workout	Garden Terrace (2nd)	Naomi Byrne, et al	Fitness Class
9:00 - 10:30	GENERAL SESSION	"Washington/HUD Update: What's Hot and What's Not"	Moody Ballroom	Donna Wickes Southwest Regional Dir. Public Housing Tim Kaiser Exec. Director PHADA Donald "D. J." Lavoy DAS for REAC HUD Washington Todd Thomas Acting Dir., Public Housing Progs. HUD Washington Steve Durham Dir., Office of Housing Voucher Programs HUD Washington	What are HUD's priorities for 2019/2020? Our friends from Washington will give their best weigh-in of things to come and things to go that will affect PHAs and their programs in the coming months. Tim Kaiser will provide the Industry perspective on what's happening in Washington.
10:30 - 10:45	BREAK			<i>Bronze Sponsor</i> The Dunlap Group	
10:45 - 11:35	MAINTENANCE	Annual Round Table	Salon F	<i>Moderator</i> Dayton Davis New Boston Property Management	
10:45 - 11:35	GENERAL SESSION	"Ask HUD"	Moody Ballroom	HUD Washington and Field Office Staff	Open Forum Q & A with HUD Staff
11:45 - 12:30	GENERAL SESSION	Wrap Up Session	Moody Ballroom	Presentations: Cristi LaJeunesse	* Awarding of THA Certifications * Final Member Services Comm. Drawings and Gift Basket Raffle * \$100 Commissioner Drawing * \$500 Red Ticket Drawing MUST BE PRESENT TO WIN!