1/6/16 - Research

Are you using a mobile (tablet/phone/ipad) app for work orders and/or inspections?
If so, what App are you using? Who is the vendor? Are you happy with the
program? May we contact you for more information?
If you aren't already using a mobile device, are you considering it?

The following are considering but are not using yet:

Anson, Junction, Bastrop, Colorado City, CTCOG, Harlingen, Livingston, Mabank,
Eagle Pass, Cleburne

We are using an iPad and Lindsey software. We are happy with our system. (New
Braunfels)

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we use ipad for work orders and inspection; Lindsey App.
Who is the vendor? Lindsey
Are you happy with the program? Yes
May we contact you for more information? Yes
(Alice)

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Yes we are using iPads for work orders. We use the Lindsey App. We are pleased with
it, although we had to work through some issues. We are also buying the meter reading
App and will be buying the inspection App within the next year. For more detailed
information, contact Cathy Barnes in our office. She implemented this program for us.
Her email is cbarnes@cthc.org.
(Belton/Temple)

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Yes, we have Mobile Work Orders through Lindsey Software. They work with iPads
and we had to purchase them. Lindsey Software has the apps in the Apple App store
so you just download them.   Very pleased but it is Apple-based so you have to follow
the Apple procedures in updating, etc.   Call us if you have questions. (New Boston)

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The City of Tyler is using Ipads to process HQS inspections. We are pleased with the
service/software from Housing Pro. You may contact me for additional info if needed.
 (Tyler)

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Haltom City: Using ipad for work orders & using the Lindsey Mobile Work Order System. I like it- but trying to get my maintenance personnel to use it to its full extent seems to be a long battle. The pics taken on the work order system do not turn out very well. But all in all it's been a good change. (Haltom City)

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Ipad for inspections. App integrated with Lindsey Software. Yes, happy. Yes can contact us (Plano)

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San Antonio HA is not using yet in Public Housing but expect to begin later this year. The app would be probably be from Elite.

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Yes, we use a mobile APP for all our inspections Housekeeping, Annuals, REAC ETC... The service is provided by Tenmast and the device is an Android Tablet. We have been using this process for several years and it works well.
(Wichita Falls HA)

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We currently do not use, but in the next few months, will start using HAPPY's mobile software. They're iPad based units that match the inspection booklet.   This solution allows the inspector to email the inspection report immediately after doing the inspection. Depending on the PHA's policy, the tablet also allows for tenant signature as proof the inspection was done. Additionally, an inspection can be created that day and have it sent electronically to the inspector's tablet for review.   We are set to go with the project sometime this summer. Our IT department is working on a solution to allow iPads to have access to our network.   (Garland)

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We have been using an iPad with Lindsey inspection software for a while now. It is working very well. We are happy with the program and you can contact me for more information if you need to. (Grayson County)

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Using the iPad for inspections. Housing Pro is the program we use and they have their own app. Not so great of a program, but it helps cut down on the paperwork. Sure you can contact me (979) 864-1220 or Lynn (979) 864-1961 (Brazoria County)

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We currently use an iPad for mobile inspections. We conduct both HQS and Public Housing unit inspections with the mobile system. We use the Lindsey software system and are very satisfied with the system. The IPad is easy to use and you can attach photos to your inspections with ease. I would recommend the mobile inspection software to all inspectors. Feel free to contact me if you have any questions. LD Ruthart (Paris)

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Using a tablet for Section 8 Inspections; working out very well, we have pictures also. Inspector loves it. Low Rent is using the tablet for work orders. The program belongs to Lindsey & Co.; they loaded the app and if we have issues, we call them or our technician (Bay City)

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We just began using a tablet for our inspections. We are using Inspect IT Software, which is geared more toward home inspections. We are still fine tuning the template for our apartments. The cost was $899 for the software, which we downloaded from the internet. They offer free webinars for either ipad or android tablets. (Rotan)

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We are currently using an IPAD for inspections. We use with our HAPPY Housing Pro Software. (Pasadena)

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We are currently using an obsolete product for HQS inspections. When the hand held HP PDA dies, we will most likely go to an iPad or Android device with 3G that uploads the inspections to our HAB software. We will likely do work orders for maintenance at the same time. (Lubbock)

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Munday and Knox City uses iPads with Lindsey software for work orders and inspections. The office loves it and the maintenance loves it.

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We have purchased the iPad & the Lindsey Mobile Work Order software already but have not started using it yet. We went thru the training & it looks like it will help in the long-run. Cuts down on the duplication of work-   Maint fills out the manual paper WO & then the Admin inputs same info into the system.   (Schertz)

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We use PHA-Web for 50058s, inspections, and work orders. Our staff is very pleased with the software. (Marshall)

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Yes, Ipad   Lindsey, staff LOVE it (Atlanta)

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We started using mobile work orders from Lindsey software about 6 months ago. The first few weeks saw some technology challenges, but once everyone was trained and got the hang of using it, things smoothed out. It has made our process much more efficient. (Mt. Pleasant)

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Yes, iPad   Lindsey Software has their own app downloaded through the App Store for the iPad.   Yes, the program is user friendly and allows pictures to be downloaded into our software data base. You may contact us, but Lindsey may be a better source to contact for information. We are happy with the program and the iPad   (Greenville)