

7/14/15

If you pay per diem for travel, what amounts are you currently using?

16 responded that they use the GSA per diems at <http://www.gsa.gov/portal/category/100120>

Per diem is \$80 per day (days of travel are included)

\$45.00 in-state/\$75.00 out-of-state

\$ 75.00 per day,

\$50.00 a day; or out of State \$75.00 a day

7.00 for breakfast, \$10.00 for lunch and \$25.00 for supper

meals \$45 per day or \$15 per meal

\$50/DAY

\$50 per day for meals

We have a daily allowance of \$50/day.

This includes meals, parking, etc. lodging is not included in this.

We pay meals at \$10/\$15/\$25 (Breakfast/Lunch/Dinner) If what they are attending serves a meal, they do not get reimbursed for that meal (i.e. - hotels serve breakfast, etc). They generally drive a County car, but if they drive personal vehicle – 57.5 cents/mile, and the PHA pays the hotel bill and parking if applicable.

7/14/15

Have you had any experience with Industrial Chem Labs (Deer Park, NY)?

YES, we have had experience with Industrial Chem Labs. In October, 2010, a 5 gallon bucket of Floating Lift Station Degreaser was delivered to the HA. I called the company and told them that no one at our office ordered anything from them. I asked what day was it ordered, the person who ordered it, and who was the sales person that received the order from the HA. The person that I talked to stated that the ED ordered it. She gave the date that it was ordered, but couldn't quite figure out who the sales person was. Unfortunately for them, the day that she claimed that our ED ordered it was a day that no one was in our office at all. What are we going to do with a 5 gallon bucket of Floating Lift Station Degreaser when we don't even have a Lift Station (Sewer treatment plant). I politely told the lady on the phone that no one from our HA had ordered the chemical, and to send out a pick up order because we were not going to pay for it. After many calls from the company trying to get us to pay for it and many letters from the ED stating we didn't order it and we weren't going to pay for it, the company finally quit calling us. We still have the unopened 5 gallon buck of Floating Lift Station Degreaser (still in the original box it came in). I looked them up on the Internet at the time we received the chemical--found many comments stating that this company is a fraudulent company. (Alto)

bad experience (Cameron)

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FREAKING SCAM! They get a person on the phone and pretend like they know the director or director of maintenance or they will say that a neighboring agency referred them to you. They want send a "sample" for you to try with no payment for 60 to 90 days. There are tons of BBB complaints. There has to be a way to get their name out so people don't keep getting scammed! They are not ethical at all. (Kenedy)

Yes, Definitely I will not do business with them anymore. A few years ago I ordered the smallest order for a couple of products, we received the order then I had the guy call and say I had received a partial order the other was delayed but was shipping now. I was busy at the time with a customer and in the office alone. I had ordered from someone else was waiting on that product so I just said ok to get him off the phone. I received two more shipments after that to the tune of several thousand dollars. They have a no return policy. I sent them a letter telling them I was not paying for any of that because I did not order it. Their answer was sorry we do not take returns. I still get a bill every now and then but I am not paying it. I paid for one shipment that I did not order but they sent a second after that. (Dublin)

Yes & I HATE them. Very pushy and rude, and I have found the same products for much cheaper, sometimes 1/4 the price. I do NOT recommend them.(Haskell)

It comes up on our phone as, "Chem Labs", and frankly, at this point, I just either ignore their calls or hang up on them. I do that because they have the rudest, most disrespectful, high-pressure sales people I have ever encountered in my life. They have said some unbelievable things to us in the past whenever we didn't respond just how they wanted or expected. They need to be reported regularly to the BBB. (Kirbyville)

MANY YEARS BACK-THEY SENT CHEMICALS TO US THAT WERE NOT AUTHORIZED/ORDERD. NOT HAPPY WITH THE WAY THEY HANDLED THE UNAUTHROIZED ITEMS. (Schertz)

This firm frequently calls to the PHA, gets a maintenance worker's name and then sends a product to that contact person, sometimes without their knowledge, along with a bill for the product that was not ordered. This has happened several times with our organization. (Austin)