

Research Results - 1/2/12

Are you still using the old "call for aid" switches in your elderly units? If so, where do you purchase replacement parts? If not, what are you using and where did you purchase them?

The call for aid switches were such a problem during the first two REAC inspections that we finally removed them. Placed blank plates over the interior plates where the pull switches and replaced the exterior lights with regular porch lights. No more points off for call for aid switches that didn't buzz or light up. I do still have the switches in the handicapped units. Much easier to keep 12 of the darn things working. WE get parts from an electric supply company. (DeLeon)

We still have them in two units and they have worked fine for 22 years. This will jinx them for sure. I called our electrician and he said he could get parts or new units. Does someone need a link for the parts? (Bryson)

We removed our call for aid switches. Most elderly or disabled have Life Line buttons now. (Avery)

The ones we have were installed in the late 60's and 70's. The replacement is as follows:

Federal Signal Corporation
2645 Federal Signal Drive
University Park, IL 60466-3195
877-268-3700
Google: Federal Signal devices
(New Boston)

We are taking all of our call for aid unit out because of points deducted at our last inspection for blocked switches. We were getting them from HD Supply and they were called toggle hospital call with 32 inch lanyard. Our HUD inspector said they are not required so that is why we are taking them out as we can get to it. (Grapevine)

We are taking all aspects of the call for aid out of the units. (Dublin)

Yes, we are still using the old "call for aid" switches. We have not had to replace any parts. (Waxahachie)

Alba HA still uses them but we have not had to repair any that I know of. Triple EEE in Emory put ours in several years ago.

Yes, we deal with the string issue at each inspection.

We did remove a few of them as we have no designated "elderly" units. We just made sure to remove all hardware, ie, buzzers, lights, etc. (Gladewater)

Call For Aid switches that function are left in place. Those that do not are removed and a cover plate is placed over the switch. The outside bulb area must also be removed and covered if not operable. REAC rule of thumb. If it is present, it must function. (Dawson)

Eden HA has tried to get parts and has been told they are obsolete.

May just have to be totally replaced with new updated system.

As tenants move out, we have been removing the "call for aid" switches since we found out you cannot get parts for them because they are obsolete. We encourage our elderly and their families to get the life alert or something similar. (Thorndale)

We are still using this in all of the 1 bedroom units. We currently do not have any more replacement parts for these and I am unaware of where to get more parts but I will look into this and get back to you as soon as possible. (Smiley)

We have a light switch that's painted red in the bedroom & bathroom and when pulled a red light on the front porch comes on and tenants report it. (Pineland)

we still have some, however once they stop working, we take them out. (Wortham)

Meridian is still using the call for aid in elderly units only and we are only using the one in the bathroom. The bedroom switch has been deactivated and covered with a blank plate. Since they are regular light switches, parts are not a problem.

We still use them. We just call an electrician and they fix them. (New Braunfels)

The mini strobe/horn was \$107.00 and the 24 volt transformer was \$16.95. I do not know the supplier. (Flatonia)

No we are not using the old "call for aid" switches. Unable to get parts for them. We now use Edwards Model 868 STR 150 candela strobe and Edwards Model 6537 double pole switch. The candela strobe and double pole switch can be purchased at Elliot Electric located all over Texas. We know they are located at Granbury, Temple, Abilene and Lubbock. The cost is approximately \$300.00 for one light and switch. (Granbury)

Since we had no one on site all the time to monitor them we did not want to be responsible for anyone believing that we would respond to the alarms. Also if they did not work properly we felt we could be held liable so we had them all removed. (Nacogdoches)

Rising Star has them but we have not had to order parts so far. We would be interested in knowing where to order parts. (Rising Star)

Yes, we still use the original units that have an exterior bell and light. To date, we have not had to replace any working parts other than interior wall switches. I have no reference for rework or replacement of the exterior bells. (Grandview)

Yes we still use call for aid switches – our Maintenance man says he gets replacement parts from Edwards Signal & Security Systems, 90 Fieldstone Court, Cheshire, Connecticut 06410. On the box they have a web site – www.EdwardsSignals.com. Raymond has on a card so he knows what to order – Transformer # DELC8116 Raymond has a direct phone number of 203-699-3039 and I saw on web site 866-433-5722 (Yoakum)

Denton does not use these, but I rec'd an email from an agency in Denton that had been using Lifeline. They had been using Lifeline, but the cost of maintaining and installing, and the because of the growing regulations of personal emergency response systems have transferred all request to a company in Lewisville named Alert Response. Evidently the Lifeline equipment became obsolete and expensive to repair, and the company has switched clients to their equipment. I can get you a number for Alert Response if you need it.

Yes we are still using and I believe you can get replacements from HD Supply (Atlanta)

We still use the old ones. We have only had to replace a few transformers and we get them from Culligan Water Systems. It's the same transformers used on water softener/purification systems. (Comanche)

I'm am replacing broken switches with new ones from H.D.Supply catalogue (hospital call switch) made by Hubbell, Part #3369995, Mfg. #HBL1221HCS (Bartlett)

Replaced several years ago. Put blank plate over call button. Now have outside light with loud ringer in it. Someone will hear it. It does not ring into the Police Department. (Winnsboro)